

Priority Focus Area #1
Centralized Intake
June 2011

Centralized Intake has now been fully implemented. It was almost one year ago that we began working on a plan to centralize the Child and Family Services child abuse and neglect reporting line. Previously, each region had its own Intake office to process referrals of abuse or neglect. All referrals for the state are now processed through our Centralized Intake office in Magna. This will create more consistency in the decisions made at the Intake level. Another benefit to centralizing is that staff are available 24/7 to take referrals. The new number for Intake is 1-855-323-3237. The fax number is 1-855-323-3238. You can also reach Intake by email at dcfsintake@utah.gov.